



ATM MANAGEMENT SOLUTION



**THE MISSING PIECE IN
SYSTEM INTEGRATION**

INSTANT ALERTS



- Immediate notification when an ATM is Out-of-Service or Offline
- Monitor your ATM network in real-time
- Receive specific, detailed, error messages such as; cash low, card reader error or power disconnected
- Responders can acknowledge a message from any location or mobile device
- Emergency alerting directly to security personnel



ALERT ESCALATION



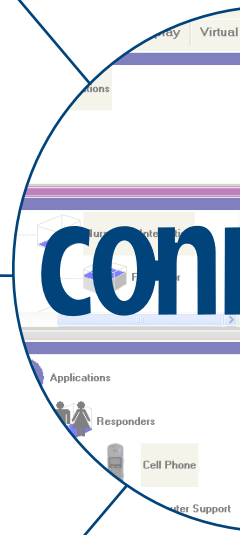
- Escalate alerts if an employee doesn't acknowledge receipt of an alert message
- Easily create notification and escalation procedures based on any criteria
- Set up different procedures based on your staff schedules, holidays, type of alert or location
- Easily assign different calls or alarms to mobile staff on the fly or create assignment plans to follow your staff schedules
- Escalate alerts to multiple staff members and/or maintenance contractors simultaneously



REMOTE ACCESS



- Monitor all systems, including the network, from any location or mobile device
- View alert location maps to locate trouble areas or pinpoint a specific problem
- Remotely restart your machine in the event of an error
- Remote loading of software updates
- Grant temporary or permanent data access to specific ATM locations



ConnexALL® is a highly flexible and scalable event management system; easy to configure, providing an intuitive user interface and including extensive management reporting.

STREAMLINE IT INFRASTRUCTURE

- Developing a uniform software platform rather than a uniform hardware platform is more cost effective and flexible
- Easily adopt new hardware and integrate to legacy systems
- One system to monitor
- One system to maintain
- One system to upgrade
- One system to train employees to use



MANAGING & REPORTING

- View alert response efficiency and effectiveness for staff
- Analyze alarm and false-alarm frequency trends
- Dispatch a tech with knowledge of error and resolution before arriving on-site
- Know which ATMs have an unacceptable level of host processor or hardware errors
- Secure access to all ATMs through a centralized location
- Provide tiered access to head office, district and branch personnel

Detailed Activity Report by
5/8/2006 to 5/8/2006 4:40:46 PM

Time Posted TimeStamp	Duration (hms) Delivery Status Detail	First Ack (h)
5/8/2006 8:59:52 AM	0:00:18	<none>
5/9/2006 8:59:54 AM	Start dispatch: Level 1 / Retry 0	
5/9/2006 9:00:10 AM	Failed: Host communication error. NOISY (Pc=40) Pos	
5/8/2006 12:52:34 AM	0:01:01	0:00:13
5/9/2006 12:52:36 AM	Start dispatch: Level 1 / Retry 0	
5/9/2006 12:52:47 AM	User aware of notification.	
5/9/2006 12:52:49 AM	User requested callback.	
5/9/2006 12:53:20 AM	Start dispatch: Level 1 / Retry 0	



BENEFITS

- Purchase new ATMs without being restricted to one manufacturer
- Detailed trends and historical reports at the touch of a button
- Calculate and project when your ATM is going to run out of cash or receipt papers
- Optimize note stocking based on location trends
- Segmented advertising based on user or location demographics



INTERFACE WITH:

All legacy, current and future ATM makes and models using serial output for maximum compatibility - allowing you complete freedom to maintain legacy machines or purchase from different manufacturers.

CONNEXALL® CHECKLIST

- ☐ **Do You** need detailed reports covering staff response times, alarm frequency or maintenance issues?
- ☐ **Do You** currently have multiple manufacturer's hardware deployed at your locations?
- ☐ **Do You** need to upgrade or replace existing hardware and worry about it integrating to your other systems?
- ☐ **Do You** you want to know when your systems are in alert mode and exactly what alert they are generating?
- ☐ **Do You** need one or more of your systems easily accessible to staff or integrated to with each other?

ConnexALL® has been specially designed to work for you in the real world. The system is flexible and responsive to your needs, adapting to ever-changing job priorities. The interface uses recognizable icons to represent your daily tasks, with changing events a click away your staff will be up and running in no time. With today's staff turnover rates this is an important factor in any software purchase.



We constantly have requests for even more software applications from our loyal customers. They have found that ConnexALL® saves them time and money. One of the biggest challenges for business owners is an out-dated system, your business ends up conforming to your software's structure and not the other way round ...

ConnexALL® works for you

Tavasys Inc.®

101 Toro Road • Unit 28 • Toronto, ON M3J 2Z1 • Canada

Tel: 1-866-508-6865 • Fax: 1-866-860-6209

Email: connexall@tavasys.com • Web: www.tavasys.com

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